CLARIFICATION CALLS SUMMARY
ISO COMMUNICATION AND LEARNING PLATFORM FOR MEMBERS

This is a summary of information provided in clarification calls to providers who had expressed interest in this RFP. This summary will follow a Q&A format that represents an amalgamation of the discussions. Where information given did not deviate from the information provided in the Request for Proposals, it has not been included here.

Q1. What is the budget allocated to this project?
There is no predefined budget, but if the cost is over KCHF 500, the Council will probably reject the proposal. The cost remains one of the main selection criteria in the RFP process.

Q2. How many providers have been directly contacted by ISO for this project?
7 providers. The RFP is also published on iso.org.

Q3. Why the offer has to be available 8 months?
The ISO Council meets in February and June. 8 months cover the next 2 meetings in case the project proposal item is moved from February to June.

Q4. In what language the platform interface will be?
English is the must have. Other languages might be in scope at a later stage.

Q5. What do you mean by customized homepage?
The customization aspect refers to the possibility of having by default certain content (e.g.: training and interests) in the homepage, based on what the user’s personal data and preferences selected. The customization is not related to having the possibility for the user to apply changes to the layout/appearance of the homepage.

Q6. How many interests will be defined?
Around 30

Q7. Will the platform give the possibility to have a training with a live interaction with a teacher?
No.

Q8. What is the use of the different software at ISO?
Jahia: Run the ISO website
Nuxeo: Run to share documents with our members
Confluence: Run the internal wiki and ISO Connect (Members portal)
Cornerstone: Use as an HR tool

Q9. What types of content from Confluence and how many pages do we have to migrate?
The content is mainly text, but can include images and links. The content to be migrated is estimated to be around 50 pages.

Q10. Where the link parent-child is defined and how to access it?
Defined in our directory application. Can be accessed through LDAP or REST API

Q11. Can we use an iterative process to develop the solution?
Yes